



# ST JOHN OF GOD MURDOCH HOSPITAL

**Established:** 1994

**Location:** Barry Marshall Parade, Murdoch WA 6150

**Chief Executive Officer:** Mr Ben Edwards

**Medical Advisory Chair:** Prof Peter Bremner

**Beds:** 511

**Staff:** 1749

**Accredited doctors:** 634

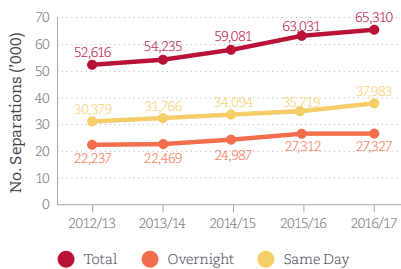
**Theatre and procedure rooms:**

16 theatres, five endoscopic procedure rooms, two angiography procedure rooms

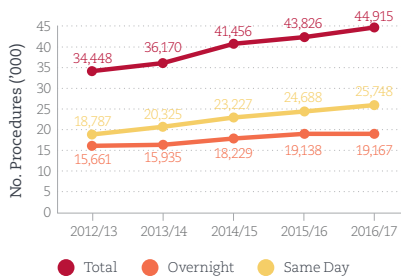
**Services:** Emergency department, hospice care unit, intensive care unit, cancer treatment services, elective surgery, obstetrics, paediatrics.

## PERFORMANCE SNAPSHOT

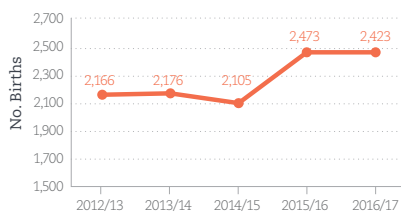
### Separations



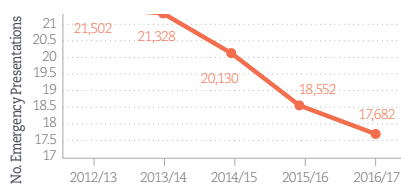
### Procedures



### Births



### Emergency Presentations



## SERVICES

- St John of God Mandurah Consulting Suites opened in September, giving the Peel community local access to specialists and a broad range of services and specialties, including urology, orthopaedics, gastroenterology and ophthalmology.
- Began using the net promoter score feedback method, through a survey sent to patients via SMS within 48 hours of discharge.
- Purchased a scalp cooling system, DigniCap®, in February to help prevent hair loss for patients while they are undergoing certain chemotherapy. Funded through the St John of God Foundation by the Somas family and Audio Hub Subiaco.
- St John of God Murdoch Hospital Private Emergency Department selected as a finalist in the Press Ganey Success Story Awards in September.
- Continued to build relationships with general practitioners through the GP Education Program.
- Community Hospice was one of six services across Australia to achieve outstanding results against Australian benchmarks for palliative care.
- Commenced the Procedural Areas Transformation Program to improve patient experience, support specialists in their work and create efficiencies.
- Diabetes outpatient clinic opened in March to provide better care for maternity patients with gestational diabetes.
- Second episode of the art program for patient television featured the life and work of photographer Frances Andrijich.
- The Murdoch Consumer Consultative Committee continued to provide input on key operational and strategic issues from admissions, pain points, and

post-discharge information to signage, wayfinding and website design.

- Launched a program designed to link the hospital's mission, values and service ethos with person-centred care. Roll out is planned for the whole hospital.
- Implemented the online safety induction and visitor registration system, which won the Group safety award during the year.

## PEOPLE

- John Fogarty left his position as CEO to take on the role of Executive Director, Western Australia Hospitals.
- Ben Edwards appointed Chief Executive Officer in April.
- Dilwyn Griffiths appointed Acting Director of Finance in April.
- Stephen Edmondston appointed Research Operations Manager in February.
- St John of God Murdoch Hospital's Doctor of the Year awarded to Director of Anaesthesia and Pain Medicine, Dr David Borshoff.
- Dr Gail Ross-Adjie and Professor Leanne Monterosso from the Centre for Nursing and Midwifery Research awarded a Babe Norman Research Grant to continue research into patient falls.
- Tracey Mullen commenced in the newly-created GP Liaison Officer role.
- Director Strategy, Planning and Service Development, Leanne Milligan appointed to the Board of the Central Australian Aboriginal Congress Aboriginal Corporation, in the role of Independent Director - Finance.
- Midwifery Services Manager, Sue Bradshaw appointed to the Advisory Board of The University of Notre Dame's Post-Graduate Midwifery Course.



- › Acting Quality Manager, Russell Cockburn appointed to the Advisory Board of CPE, Healthcare Staffing and Recruitment.
- › Public Relations Manager, Lizzie Thelwell appointed to the Board of Management of the Women's Law Centre of WA.

## COMMUNITY

- › Murdoch Community Mental Health moved its services to the newly created Social Outreach division in May.
- › The Hospital sponsored two youth art award prizes at the City of Melville Art Awards in May.
- › The 2016/17 Charity of the Year was The Compassionate Friends of Western Australia, a not-for-profit organisation that strives to support families who have lost a child.
- › The Hospital gave its 2015/16 Charity of the Year, WA bone and tissue bank PlusLife, a \$15,500 donation.
- › Throughout Mental Health Week in October, Murdoch Community Mental Health reached out to the community to encourage people to seek help if they need it. Outreach Workers attended Cockburn Health and Community's Mental Health and Wellbeing Day and Fremantle Women's Health Day in Hilton to answer questions about how to stay mentally healthy. The team was also involved in the annual Black Dog on a Lead walk, and organised an education stand at the hospital to raise awareness for patient and caregiver needs.
- › The Hospital hosted a live portrait demonstration by three former finalists in the Black Swan Prize for Portraiture competition, with St John of God Health Care Group CEO, Dr Michael Stanford the subject. Michael sat for three hours while artists Jana Vodesil-Baruffi, Daniele Dluogz and Leanne Pearson created their portraits.

## YEAR AHEAD

- › The Procedural Areas Transformation Project will have a significant impact on the way procedural areas operate at the hospital. Projects include a new Clinical Command Centre – which will optimise patient flow through theatres by visually representing the status of theatre in real time via electronic dashboards – together with a new visiting medical officer (VMO) app, a doctor hotline, and new admissions and referrals processes.
- › The GP Education Program is set to expand in the next year with additional events such as education sessions, clinical workshops and case studies.
- › The '3Cs' program focusing on communication, connection and compassion will be rolled out across the hospital to help support caregivers deliver patient-centred care.
- › The recruitment of a Research Operations Manager will enable further research to be implemented across the hospital.
- › The Gestational Diabetes Clinic will expand to include people with Type 1 and Type 2 Diabetes.
- › Murdoch Community Mental Health's transition to the newly established Social Outreach division offers opportunities to focus on the role of St John of God Health Care in the community mental health arena, and to coordinate and resource our practice of social outreach to those who are disadvantaged and marginalised.